

GENERAL INFORMATION

- ◆ Non-document shipments to all other destinations outside the European Community must be accompanied by 3 copies of a commercial invoice.
- ◆ There is no limit to the total weight of a courier consignment, however individual pieces may be subject to a weight restriction of 32 kgs – please call for more information.

- ◆ Non-document All shipments will be charged at the actual weight or volumetric weight, whichever is the greater. Volumetric weights are calculated as shown;

International air cargo
L X W X H cms
6000

UK and European road freight
L X W X H cms
3000

- ◆ ABBREVIATIONS; SERVICE SUSP-service suspended; MAIL SERV-service via registered mail; POA-price on application.
- ◆ All transit times are shown in working days to the gateway cities listed, shipments containing non-document items may be subject to customs clearance formalities and will be delivered as soon as the goods have been released by the local customs authorities. Deliveries outside the gateway cities may take longer.
- ◆ Customers who do not have their own 'goods in transit' insurance are advised to consider additional insurance cover, particularly for high value shipments. A comprehensive range of insurance facilities are available subject to acceptance by the underwriters.
- ◆ All special delivery options require a full faxed pre alert of the completed airway bill, commercial invoice if applicable and consignee telephone number.
- ◆ All packages whether documents, non documents or general cargo should be wrapped, securely packaged and clearly addressed. Always ensure old labels are removed. Fragile and sensitive goods should be securely packaged inside their container possibly utilising polystyrene chips or equivalent.
- ◆ Whenever sending potentially hazardous goods or liquids it is essential that you check with our customer services department for packing details and possible restrictions.
- ◆ Small consignments of documents should be placed in envelopes no smaller than A4 size to ensure they are not misplaced during their journey.
- ◆ All shipments are carried in accordance with Bluebird Express Couriers Ltd's terms & conditions – a copy of which is enclosed.